

ARGYLE PRACTICE PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON WEDNESDAY 4th MAY, 2016

ATTENDEES:

Dennis Evans, (Chair), Juliet Goldsworthy,(Practice Manager), Alex Jones, Rose Blackburn, Eva Laugharne, Jenny Nicholas, Chris Taylor, Lucie-Jane Whelan(Health Board), Brian Phelan, (Neyland Town Council), Eric Matthias,(N.T.C.), Jane McNaughton, (P.D.T.C.) Tony Wales, Colin Beech

APOLOGIES:

Chris Jones(C.H.C.), Kate Icton (Communities First),

All present signed the attendance sheet.

Chair welcomed Mr. ALEX JONES, appointed Manager to replace Juliet on her retirement.

ACCEPT MINUTES:

Agreed the minutes of 16th March were a true and accurate account of the meeting.

MATTERS ARISING:

- 1.Nurse Practitioner update: both in post. One a paramedic, one has A &E & minor injury background.
Minor Illness/Minor Injury Stream seems to be going well. It has had a good impact on My Health On Line. There are fewer emergencies later in the day. Most people happy to see Nurse Practitioners. They see approx. 30-40 appointments and have a lead GP they can refer to if necessary.

2.My Health on Line started 1st April 2016, now has 3000 patients registered, and increasing. It has had a positive effect on the early morning rush and staff feel more comfortable because they have options to offer patients. There has been good feedback.

3.Pembroke Surgery opening Monday only as one Doctor on long term sick leave.

4. Neyland, (2100 patients) has only one Doctor so fewer appointments available, but appointments available also in 3,5,6 days if required.
5. Tony Wales asked about DNA's; Surgery will report after a month of the new system.
6. Colin Beech has been leafleting information about the new systems.
7. Cancellation line: It is advertised, not many using it yet, but it is working.
8. Waste Medication: Cluster Pharmacist is working, hoping to get her to attend a PPG meeting in future.
9. Carers' Rep. We may have someone.
10. CARERS DAY: PPG to do cake stall. There will be 7 stands ;
PAVS,
STROKE ASS.
DEMENTIA
COMMUNITIES FIRST
ALTZEIMERS ASS.
CARERS ASS.
CROSSROADS
HEALTH BOARD REPS. (Hayley and Lucie-Jane)
300 invitations sent out.

Also the Mayors of Pembroke Dock, Pembroke and Neyland have been invited to attend.
VIPs to arrive at noon.

10. PPG Funding

There are three levels, Bronze, Silver and Gold. Details to be given to each member of PPG for further discussions.

11. Vice Chair Appointment: no volunteers at present.

AOB: Eva Laugharne: bushes by footpath, lack of visibility.

Neyland waiting room, too hot.

TENOVUS van no longer calling at Withybush.

Lucie-Jane Whelan brought up subject of Breast Care (Mammogram) Van requiring generator at Health Board meeting.

Juliet informed us BBC will be at surgery on Friday, filming for WEEK IN WEEK OUT.

DATE FOR NEXT MEETING: JUNE 29th, 5pm.

